Your claim with Zurich





You tell us about your claim



If your contents are insured with Zurich and have been damaged by this incident we'll work with you to get these restored, repaired or replaced



We may arrange some extra support for you to help progress your claim and fix the damage

This might be from a loss adjuster or a specialist contractor



Your claim is complete



You can choose to get the repairs completed by one of Zurich's wide network of



We'll ask vou some questions:

What's happened? What's damaged? When did it happen? What was the source of the flood? How many rooms are affected? How deep is the water?

Please take photos of the damage if you can as it helps later on

Is your property watertight?

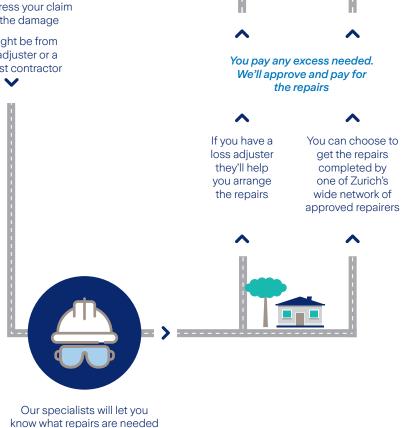
Depending on what's happened we'll help you decide on the best way to get your property back to normal

If needed, we'll use our network of specialists who'll help with:

- Drying
- Looking after you

As part of the repairs our specialists will talk to you about ways to make your property more resilient against flooding





Please let us know if you would like a copy of this in large print or braille, or on audiotape or CD.

Zurich Insurance Company Ltd

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