Your claim with Zurich





You tell us about your claim



If your contents are insured with Zurich and have been damaged by this incident we'll work with you to get these restored, repaired or replaced



We may arrange some extra support for you to help progress your claim and fix the damage

This might be from a loss adjuster or a specialist



Our specialists will let you know what repairs are needed



We'll ask vou some questions:

What's happened? Has the leak stopped? What's damaged?



To help reduce any damage, please try to stop the leak or turn off the water supply as soon as you can



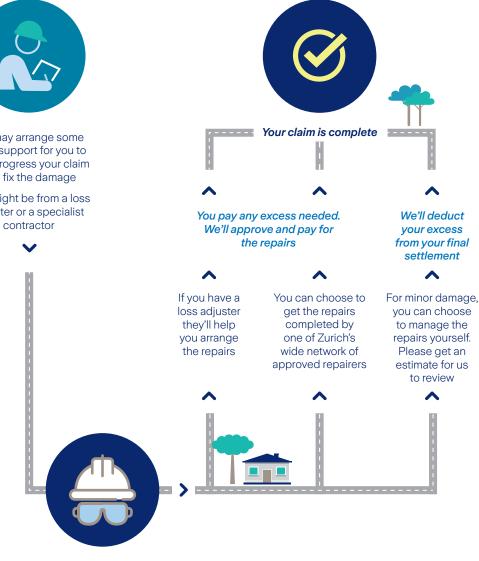
Please take photos of the damage if you can as it helps later on



Depending on what's happened we'll help you decide on the best way to get your property back to normal

If needed, we'll use our network of specialists who'll help with:

- Drying
- · Leak detection
- · Looking after you



Please let us know if you would like a copy of this in large print or braille, or on audiotape or CD.

Zurich Insurance Company Ltd

A public limited company incorporated in Switzerland. Registered in the Canton of Zurich, No. CHE-105.833.114, registered offices at Mythenquai 2, 8002 Zurich. UK Branch registered in England and Wales no BR000105. UK Branch Head Office: The Zurich Centre, 3000 Parkway, Whiteley, Fareham, Hampshire PO15 7JZ.

Zurich Insurance Company Ltd is authorised and regulated in Switzerland by the Swiss Financial Market Supervisory Authority FINMA. Authorised by the Prudential Regulation Authority. Subject to regulation by the Financial Conduct Authority and limited regulation by the Prudential Regulation Authority. Details about the extent of our regulation by the Prudential Regulation Authority are available from us on request. Our firm reference number is 959113.

Communications may be monitored or recorded to improve our service and for security and regulatory purposes.

© Copyright – Zurich Insurance Company Ltd 2023. All rights reserved. Reproduction, adaptation or translation without prior written permission is prohibited except as allowed under copyright laws.

