

Your claim with Zurich



*You've had an accident and
your car is written off*

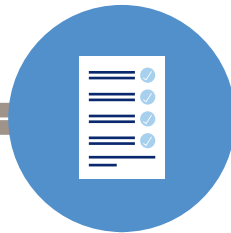


***We'll ask you some
questions about:***

Your vehicle,
What happened,
Where the accident
happened,
Who was involved
Any Injuries.

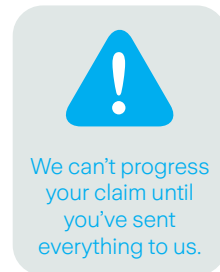


We'll ask the RAC to
take your vehicle to
our Zurich approved
salvage agent, Copart.

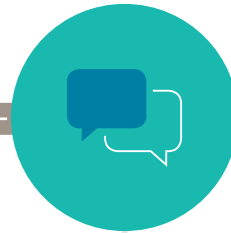


***We'll need the following to
progress your claim:***

All sets of keys,
Proof of ownership,
MOT if required.



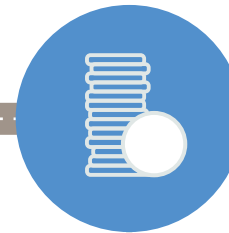
We can't progress
your claim until
you've sent
everything to us.



Copart will send us a
valuation report and
Zurich's engineers,
Control Expert, will be
in contact to discuss
settlement. New for old
cover may apply if
included in your policy.



We must then set up a
call with you & the DVLA
to confirm your driving
license is valid.



We'll carry out some
background checks and
authorise the payment.



***We'll pay you the
agreed settlement.***

***Your claim
is complete.***

Please let us know if you would like a copy of this
in large print or braille, or on audiotape or CD.

Zurich Insurance Company Ltd

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