ZURICH

Engineering inspections that deliver more for your business

When you choose Zurich Engineering, you get more than a statutory inspection. We provide specialist support, flexible delivery and practical tools to help you improve safety, maintain compliance and keep your operations running at their best.

The expertise, service and support that set us apart

1 | Your local Engineer Surveyor

2 | Technical competence and quality

3 | Consultancy and product life cycle

4 | Account management

5 | Asset identification with ZuriTag

6 | The proof behind our service

Did you know?

Our credentials include:

SAFed Membership
Zurich are active board members of the UK and Ireland's trade body for the independent engineering testing, inspection and certification industry.

UKAS accredited inspection services
Providing confidence in the quality and consistency of every inspection.

Certification to internationally recognised standards
ISO 9001, ISO 45001 and ISO 14001 certifications demonstrate our commitment to quality, health and safety, and environmental management.

Find out more

1 | Your local Engineer Surveyor

Understanding your business

- Our Engineer Surveyors take the time to understand your site, equipment and operations, helping to reduce disruption and improve inspection efficiency.

Flexible support

- Clients have direct contact with their local Engineer Surveyors.
- We keep booking arrangements simple, with inspections booked directly with your Engineer Surveyor, making it easier to schedule inspections around your operational requirements.
- Our Engineer Surveyors are empowered to work flexibly around clients' operational needs.

Local expertise you can trust

- With over 600 Engineer Surveyors located across the UK, we provide local support and quick access to technical expertise.
- Our Engineer Surveyors hold a minimum Level 3 engineering qualification, with most holding a Level 4 in their specialist discipline.
- More than 80% of our engineers are members of a professional engineering institution, and most of these are also registered with the Engineering Council.
- Our Engineer Surveyors bring extensive technical knowledge and practical experience gained across a diverse range of engineering and safety-critical environments.
- Many also have Armed Forces experience, reflecting Zurich's commitment to supporting the Armed Forces community as a Covenant signatory and Gold Award holder.

Engineering excellence

- Our Engineer Surveyors undertake comprehensive initial and ongoing theoretical and practical training to maintain high standards of technical competence.

Investing in future engineers

- We work with organisations such as the Royal Academy of Engineering to support and promote engineering across the UK. We also encourage aspiring engineers through STEM ambassador programmes, work experience placements and our involvement with the Baker Dearing Educational Trust.

Find out more



"The communication is excellent. From organising time, to the engineer answering my endless questions.

Customer in the higher education sector

2 | Technical competence and quality

Technical specialists, not generalists. Our engineers are trained in specific technical disciplines, bringing the depth of expertise needed to inspect, assess and support a wide range of complex equipment and environments.

Crane

Specialist expertise across a wide range of lifting equipment, including overhead cranes, mobile cranes, BMUs, automated order pickers, and MEWPs. We support major UK ports and inspect some of the world's largest dockside cranes.

Lift

From residential lifts to high-rise double-deck systems and heritage funiculars, our specialists provide the expertise needed to inspect and examine complex lift installations across the UK.

Pressure Systems

Our pressure systems specialists prepare Written Schemes of Examination and carry out inspections across equipment of all sizes. We also provide technical support for repairs, modifications and changes in use to help minimise operational disruption.

LEV

We provide clear, actionable Local Exhaust Ventilation (LEV) reports using a Red, Amber, Green rating system. Making it easier to understand system performance and prioritise remedial actions.

Electrical

Comprehensive electrical inspection and testing services covering periodic fixed wiring, potentially explosive atmospheres, quarries, lightning protection, thermography, EV charging equipment, portable appliances, and renewable energy systems.

PUWER

We provide inspection services aligned to the Provision and Use of Work Equipment Regulations (PUWER), particularly for equipment covered by SAFed guidance, helping our clients identify risks and improve workplace safety.

Work at Height

Industry-leading inspection services for work-at-height (WAH) equipment, including fall protection systems, harnesses and PPE, helping clients protect their people and comply with the Work at Height Regulations and, where applicable, the Lifting Operations and Lifting Equipment Regulations (LOLER).

Power Press

Specialist examination and inspection services for all power presses and associated guarding systems, including internal inspections and, where required non-destructive testing (NDT).

NDT

Expert non-destructive testing (NDT) services across multiple disciplines, helping identify defects without damaging equipment. Our close collaboration with Zurich's pressure engineering teams enables efficient inspections that minimise downtime.

Playground

Industry-aligned inspections of playgrounds and test equipment providing the highest standards with reports including photographs and clear risk assessments to give clarity.

Find out more

3 | Consultancy and product life cycle

Zurich Engineering can support customers throughout the life cycle of their equipment, from purchase through to disposal. Services available may vary depending on discipline and equipment type.



Did you know?

Zurich Engineering offers far more than inspection services. You're supported by specialists whose expertise extends beyond statutory inspections and thorough examinations. From Magnetic Rope Testing, lift surveys and Lifting Equipment Schemes of Examination to pressure equipment certification, design assessments, quality assurance audits and conformity assessments, our team help businesses manage risk, maintain compliance and keep critical equipment operating safely.

Find out more



4 | Account management

Dedicated Account Managers

Your Account Manager is your main point of contact, helping ensure a smooth and consistent service from day one. They work with you to understand site requirements, access arrangements and organisation-specific instructions, coordinate support across Zurich Engineering, arrange regular service reviews and help you get the most value from your service.

Technical Account Managers

For customers with more complex engineering requirements, additional support may be available from a dedicated Technical Account Manager (TAM). Many of our TAMs are former Zurich Engineer Surveyors, bringing practical engineering expertise to help interpret inspection findings, understand legislative requirements and identify opportunities to strengthen risk management and compliance.

Direct access to technical experts

When complex technical, operational or regulatory issues arise, you'll have access to Zurich's wider engineering specialists and leadership team. This gives you direct access to practical expertise and strategic support, helping you make informed decisions with confidence.

Digital reporting

We offer a range of reporting and dashboard solutions that help provide greater visibility of your inspection programme, support compliance monitoring and identify trends across your portfolio. Your Zurich Engineering contact can help identify the reporting solution best suited to your business.

Find out more

Did you know?

Every customer is supported by a dedicated Account Manager who understands their business, equipment and operational requirements. For organisations with more complex engineering needs, additional support may be available from a dedicated Technical Account Manager, providing specialist expertise and tailored guidance.



5 | Asset Identification with ZuriTag

Making asset identification and inspection management simpler. ZuriTag provides a range of tagging solutions designed to help businesses identify inspected assets, maintain visibility and support compliance requirements. Core, tailored and sustainable options are available to suit different operational and environmental needs.

Core tagging solutions

- Standard asset tags
- Colour-coded identification
- Equipment labels
- Durable, high-visibility tags

Supports clear equipment identification and day-to-day inspection management

Tailored tagging solutions

- Client-specific formats
- Branded asset tags
- Alternative sizes and placements
- Bespoke identification requirements

Aligns tagging with your processes, branding and operational requirements

Sustainable tagging solutions

- Recyclable alternatives
- Lower-impact materials
- Designed to support sustainability goals

Helps reduce environmental impact without compromising inspection visibility

Not sure which solution is right for your business?

Your Zurich Engineering contact can help assess your equipment, operating environment and compliance requirements to recommend the most appropriate tagging solution.

6 | The proof behind our service

We're trusted by customers across the UK. Behind every inspection is specialist expertise, local knowledge and a commitment to delivering dependable service.

Zurich Engineering	What sets us apart?
Qualified Engineer Surveyors nationwide	One of the UK's largest engineering inspection teams
Technical specialists, not generalists	Discipline-specific expertise tailored to your equipment and environment
99.4% on-time inspection performance* *Based on inspections completed in the 12 months to September 2026	Reliable service delivery you can depend on
Dedicated local Engineer Surveyors who know your business	Local insight into your sites, equipment and operational needs
Advice you can act on, not just inspection reports	Support that goes beyond compliance
Supporting future engineering talent	A long-term commitment to engineering excellence

We've achieved a tNPS score of

86.6

tNPS results based on feedback from 3,036+ customers as of 14th September 2026

"I know everyone in Zurich Engineering is incredibly proud of these results. We have always had great feedback on the quality of our service and delivery and now having a world-class tNPS score adds some data to the wider feedback.

Iain Brumpton,
Head of Zurich Engineering

ZURICH

For more information visit:
www.zurich.co.uk/engineering



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MUNZJL450 (9/26) ZUR