Financial Lines Claims Meet the team



Mark Dowsing

Team Leader - Financial Lines Team

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Mark joined Zurich in June 2014 and qualified as a solicitor in 2008. He holds a current practising certificate. Mark is currently the Team Leader of the Financial Lines Claims Team, having held several leadership and senior technical roles within Specialty Lines Claims.

Mark comments:

"My favourite aspect of working for Zurich is the ability and focus to 'do the right thing' for our customers and our brokers. I am particularly proud to lead a team of such excellent technicians and customer centric handlers."

Julia Wallis

Solicitor / Claims Controller / Senior Claims Adjuster – Financial Lines

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Julia joined Zurich in 2015 and qualified as a solicitor in 2018. She has handled Directors and Officers and Professional Indemnity claims since 2009. Julia currently works in the Financial Lines claims team dealing with Directors & Officers Liability, Corporate Liability, Employment Liability, Professional Indemnity, Commercial Crime and Financial Institution claims. Julia holds a ACII qualification.

Rose Sutton

Senior Claims Adjuster - Financial Lines

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Rose Joined Zurich in February 2016, since then she has completed the Zurich Graduate Programme. Rose has been in the Financial Lines claims team for 3 years dealing with Directors & Officers Liability, Corporate Liability, Employment Liability, Commercial Crime and Financial Institution claims. Rose holds a ACII qualification.

Sophie Halling

Senior Claims Adjustor - Financial Lines

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Sophie joined Zurich in September 2022 and qualified as a solicitor in 2007. Prior to Zurich Sophie has 17 years' experience in largely dealing with and defending professional indemnity claims against solicitors. Sophie currently works in the Financial Lines claims team dealing with Directors & Officers Liability, Corporate Liability, Employment Liability and Commercial Crime claims

Martin Sanchez-Walker Senior Claims Adjustor – Financial Lines

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Martin joined Zurich in February 2013 as a Claims Relationship Executive and went on to hold several technical and market facing roles across our commercial insurance business, including leading Zurich's Marine and Fine Art and Specie claims team, before joining Financial Lines claims team in January 2022. Martin currently deals with Directors and Officers Liability, Corporate Legal Liability, Employment Practice Liability, Financial Institution and Commercial Crime claims. Martin holds a CII qualification

Saira Choudhri Claims Adjuster – Financial Lines

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Saira joined Zurich in February 2022. Prior to Zurich Saira has over 18 years' experience in cost analysis/negotiation, investigation and claims handling which has been of great value within her role as a claims adjuster at Zurich. Saira currently works in the Financial Lines claims team dealing with Directors & Officers Liability, Corporate Liability, Employment Liability and Commercial Crime claims.

