

Video transcript

Take one!

So the quickest and most efficient way to speak

to us is through live chat.

It's accessible. It's quick.

It's definitely easier for the brokers

and for us

because you can get the instant answers

to the questions that you need to ask.

So if a broker wants to access live chat,

they just need to log on to their policy.

From there, they'll have an option

then to speak to an underwriter

via our live chat system.

Live chat does allow brokers to populate

a lot of the information,

so prior to them

even coming on to the chat,

I've got information about the policy.

I could get that sorted for you on the spot.

I should be a promoter.