

Your claim with Zurich



You've had an accident and your car is written off



We'll ask you some questions about:

Your vehicle,
What happened,
Where the accident happened,
Who was involved
Any Injuries.

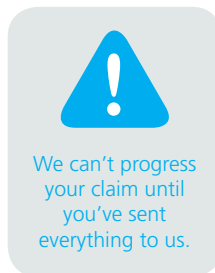


We'll ask the RAC to take your vehicle to our Zurich approved salvage agent, Copart.

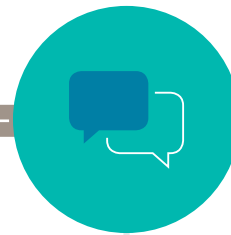


We'll need the following to progress your claim:

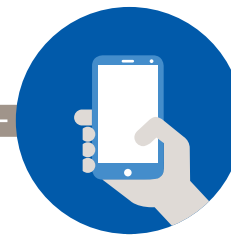
All sets of keys,
Proof of ownership,
MOT if required.



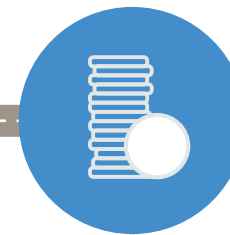
We can't progress your claim until you've sent everything to us.



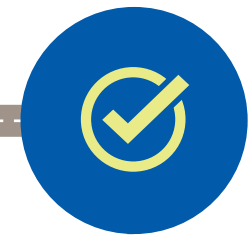
Copart will send us a valuation report and Zurich's engineers, Control Expert, will be in contact to discuss settlement. New for old cover may apply if included in your policy.



We must then set up a call with you & the DVLA to confirm your driving license is valid.



We'll carry out some background checks and authorise the payment.



We'll pay you the agreed settlement.

Your claim is complete.

Please let us know if you would like a copy of this in large print or braille, or on audiotape or CD.

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