

# Work-Related Road Risk Management Audit

## Motor Fleet Risk Management Services

The work-related road risk management audit is a desk-side audit that identifies how effective your driving-safety management strategy is. It helps you understand the impact of what your business does to manage the safety of employees making work-related journeys. It gives you an important snapshot of how your business handles risk and how you can create a safer working environment.



Carrying out risk assessments is a key recommendation in the HSE/DfT\* 'Driving at work – managing work-related road safety' guidelines and the audit is the first step in managing work-related road risk more effectively. Understanding the risks that your business faces allows you to select the most appropriate risk management interventions for your business. The audit helps target investment where it has the greatest impact in reducing risk.

### Our approach

Zurich's work-related road risk management audit provides you with a snapshot of your performance based on a comparison with industry-standard best practice.

Once the audit is complete, we will provide specific recommendations to improve work-related road safety for your business. These recommendations are designed to enhance your risk management strategy and develop an acceptable safety-operational balance.

### Scope of service

The audit comprises 14 modules that are selected depending on the nature of your business. A specialist risk consultant will work with you to select the modules.

The modules cover the following areas:

- fleet safety policy
- health and safety policy and risk assessments
- legal compliance
- organisational leadership and culture
- journey and mobility planning
- recruitment selection and induction
- driver supervision, monitoring, assessment and training
- driver wellbeing
- vehicle selection, checking, maintenance and security
- claims reporting, investigation and recording
- marketing and community involvement
- reversing
- agency drivers
- cash-for-car schemes (employees using their own vehicles).

The Risk Recommendations Report produced from the audit provides an analysis of the performance of the current risk management strategy, plus recommends suitable improvements and control measures. The report can be delivered as a presentation to key people within your business.

## Key features and benefits

The audit:

- is a good start-point in managing work-related road risk, as it identifies the risks your business faces, plus provides recommendations in how to manage them effectively
- is comprehensive and flexible in scope to meet your specific needs
- engages key influencers in the business
- ensures that resources are directed to where they will have the greatest impact to manage the risks.

## How much input is required?

You will need to complete a pre-audit questionnaire that will:

- determine the current issues
- familiarise the consultant with the mechanics of your operation
- provide the consultant with data to complete a high-level collision analysis
- identify the documents that are needed for the audit.

Getting the most from the audit often needs the input from several disciplines including fleet and/or transport management, health and safety, HR, operations and finance. The risk consultant will need to talk through the audit questions with the relevant people.

## Other services you might need

The audit provides a snapshot of your performance and provides recommendations to manage the risks your business faces. We can help you design a risk management programme, selecting the appropriate management and driver specific interventions to meet your specific needs.

### Next steps

For more information about our services you can:

visit [www.zurich.com/riskengineering/uk](http://www.zurich.com/riskengineering/uk)

call us on 0121 697 9131

email us at  
[risksupport@uk.zurich.com](mailto:risksupport@uk.zurich.com)