

Zurich Total Fleet Risk Management

Motor Fleet Risk Management Services

Zurich Total Fleet Risk Management Solution is a tailored package that we design to meet your specific needs. It is a blend of comprehensive audits and assessments, plus interventions that can include bespoke consultancy services, workshops and individual training.



Working with you to manage the risks

Our approach to managing work-related road risk is based on a three-step process, which will help you integrate risk management into your existing operating procedures. We'll help you understand the risks you face, manage those risks more effectively and continually monitor performance.



Step 1: Assess, analyse and understand

Following a discussion with you as to the nature of your operation and what you want to achieve, we can ascertain what audits and assessments are appropriate to your business.

This will include a selection from the following:

- Work-Related Road Risk Management Audit – a comprehensive audit covering all aspects of the safety-operational balance and the management systems that you have in place.
- Site Specific Work-Related Road Risk Management Audit – an audit designed to highlight strengths and weaknesses of individual operations or units within large organisations.
- Collision Analysis – a service designed to help you understand the root causes of the collisions your employees have.
- Online collision tracking – an area within the Management Information System that allows you to integrate and manage collision data.
- Online risk assessments – giving a comprehensive overview of the risks faced by employees making work-related road journeys. Based on the three fundamental areas of work-related road safety – the driver, the journey and the vehicle, plus the competencies of individual drivers including their attitude, behaviour, knowledge and hazard perception skills.

- Online licence checking – a facility to check drivers' licence details are correct and valid: helping to ensure that disqualified (and therefore uninsured) drivers are not making work-related journeys and at-risk drivers can be managed effectively.
- Online comprehension test – an online test designed to check the comprehension of your fundamental road safety policies and procedures by individual drivers.

The results are analysed and we present our findings in a Risk Reduction Recommendations report. We discuss the recommendations and findings with you and the individual reports are available on your bespoke, online Management Information System.

Step 2: Implement selected control measures

We have a range of control measures that are designed to manage the specific road risks your business faces to supplement the management interventions we recommend. The exact blend of these measures will be formed following a discussion around the Risk Reduction Recommendations report.

- Bespoke consultancy.
- Online interventions – a range of interventions, aimed at employees, that are designed to reduce specific risk areas that we identify in the risk assessment and collision analysis programme in step one.
- Workshops – designed to address the specific work-related road risks your business faces.
- In-vehicle coaching – designed to address an individual driver's needs as identified in the individual risk assessments.

Step 3: Maintain, monitor and review

We will recommend a programme of continuous monitoring, review and maintenance. Maintaining awareness is a key aspect of developing an effective on-road safety culture. This will include audit and control measure frequency, to ensure that continuous improvement is maintained and the risks continue to be controlled and reduced.

The Management Information System (MIS) will hold all of the reports and individual assessments. The online system enables you to track performance and review progress against targets for completion of the various interventions you select. Any offline interventions such as bespoke consultancy, workshops or in-vehicle training will be logged in the reporting section of the MIS, to enable you to have a full picture of your work-related road risk management programme.

We will also review the blend of products and services you have on a regular basis to ensure that your programme continues to meet your needs.

Zurich Management Services Limited.
Registered in England and Wales no. 2741053.
Registered Office: The Zurich Centre, 3000 Parkway, Whiteley, Fareham, Hampshire PO15 7JZ

How we can work together

We can arrange a meeting with you to discuss your needs in more detail and what blend of tools and services is right for you.

You can tell us about what's important to you and what you want to achieve in terms of managing your work-related road risk more effectively. We'll discuss the options and provide an illustration of a typical programme.

A full programme will be designed for you based on the outputs of the auditing and assessment phase.

Next steps

Your broker or Zurich Underwriter can arrange a meeting with one of our risk specialists.

Alternatively you can contact us direct using the details below:

Call our Risk Support Team on 0121 697 9131

email: risksupport@uk.zurich.com

You can find more information regarding the specific modular products and services on our website:

www.zurich.com/riskengineering/uk



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