

2011 Environmental Objectives

Our Environmental Objectives:

Managing our environmental risks and opportunities as effectively as possible through the progressive integration of environmental considerations throughout our business and to minimise our direct and indirect environmental impact through continuous improvement in environmental performance.

Energy

To seek to reduce our annual consumption of electricity and gas so as to contribute towards our Group target reduction of 10% by 2013 against 2007 baseline.

To make a 1% annual reduction in energy consumption based on kWh/ employee/ per annum

To implement the Carbon Reduction Commitment (carbon trading) in 2011

Water

Identify further practical improvements and reduction measures and make a 1% p.a. reduction in water consumption based on litres/ employee/ year

Waste

To make a 1% annual reduction in waste to landfill from 2007 to 2011 and a 1% increase in materials recycled.

Business Travel

To maintain the existing CO₂/employee emissions levels in 2011 which have contributed to the Group target of 10% reduction by 2013

To encourage the businesses to reduce business travel by increased use tele/video-conferencing.

Paper

To establish process for accurately measuring and recording printer paper usage 1st quarter 2011.

Reduce by 5% by year end the quantity of printer paper consumed.